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ORIGINAL

TOBIN'S PROPOSED AMENDMENT NO. 1

DATE PREPARED: September 23, 2016

COMPANY: Brooke Water LLC and Circle City Water, Co. LLC AGENDA ITEM NO.: 1

DOCKET NO.: W-03039A-16-0322 and OPEN MEETING DATE: September 23, 2016
W-03510A-16-0322

Page 19, Line 24, INSERT:

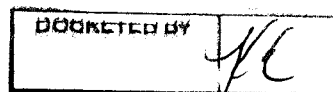
Recommendations Regarding a Plan of Improvement

70. The Company, within two weeks after the issuance of this Order, shall file in these dockets a response to the Staff Report.
71. The Company, by October 24, 2016, shall file in these dockets a Plan of Improvement that includes cost estimates and schedules for completion. Within the Brooke Water LLC docket, the Plan of Improvement shall include but is not limited to the following:
 - a) Hiring additional maintenance staff at Brooke Water LLC;
 - b) Hiring an in-house call center or establishing a call center located closer to Brooke Water LLC's service territory;
 - c) Performing a full survey of Brooke Water LLC's lines and making the necessary filings with the La Paz County Recorder and the Corporation Commission;
 - d) Selecting a new billing system or making changes to current practices in order to address continuous customer concerns;
 - e) Beginning a plant improvement project that includes replacement or refurbishment of pipes, tanks, valves, etc.; and
 - f) Working with ADEQ to address excessive chlorine and other water quality issues.

Arizona Corporation Commission

DOCKETED

SEP 26 2016


 RECEIVED
 AZ CORP COMMISSION
 DOCKET CONTROL
 2016 SEP 26 P 4:21
**** Add ordering paragraphs and make all conforming changes**

THIS AMENDMENT:			
_____ Passed _____	Passed as amended by _____		
_____ Failed _____	_____ Not Offered _____	_____ Withdrawn _____	